

Weleda (New Zealand) Limited • 302 Te Mata Road, New Zealand

Havelock North, April 18, 2019

URGENT MEDICINE RECALL

Consumer Level

RECALL EXTENSION

Baby Teething Powder, 60g	Baby Colic Powder, 60g
All Batches	All Batches

Dear Retailer/Wholesaler,

Further to the Urgent Medicine Recall regarding these products issued to you on 17th April 2019, it is now necessary to recall **ALL batches of Baby Teething Powder and Baby Colic Powder**. This action is required because today we were advised that the issue has been found with a product from a batch that was previously outside of the original recall batches.

Please action new instructions outlined below.

Issue:

Weleda (NZ) Ltd is recalling ALL batches of Baby Teething Powder and Baby Colic Powder because small (~1cm long), soft, slivers of white plastic could potentially peel off the jar cap upon first opening. This is due to the cap tightness of fit in the jars. This presents a potential for physical contamination of the powder with plastic when opening the jar and may constitute a choking hazard.

Actions required:

- Quarantine all your stock of Baby Teething Powder and Baby Colic Powder.
- Please complete the attached acknowledgement form **even if you do not have any stock**, and either fax it to 0800 804 989 or email to recall@weleda.co.nz as soon as possible. If no stock of affected products is on hand a 'NIL' declaration must be faxed/emailed to us as acknowledgment of receipt of this letter.

- Please advise all other relevant staff members of this recall.
- Please retain this letter in a prominent position for one month in case stock is in transit.
- Return stocks of Baby Teething and Baby Colic Powder, with the attached acknowledgement form, to the following address:

Medicine Recall Coordinator
WELEDA NZ Ltd
Freepost 125
PO Box 8132
HAVELOCK NORTH 4157

WELEDA will credit your account for all returned stock of these two products.

Baby Teething Powder and Baby Colic Powder will be out of stock for at least a month. We will notify you via our Trade Bulletin of the date when new batches of stock become available. Please indicate via email the quantities you would like to re-order.

We apologise for any inconvenience this may have caused and if we can be of any further assistance please contact our Customer Care team on recall@weleda.co.nz or call toll free 0800 802 174.

This recall action is being taken by Weleda (NZ) Ltd after consultation with Medsafe, Ministry of Health, New Zealand

Yours sincerely,



Dennis Hucker
QA Manager
Weleda (New Zealand) Limited