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22 August 2017

URGENT MEDICINE RECALL PHARMACY LEVEL Lignocaine Gel 2 % w/w 10 g in Polypropylene Syringe

Presentation	Pack size	Pharmacode®
Lignocaine 2% Gel, 10g in sterile plastic syringe and applicator	1 x 10 syringes	2351277

Dear Pharmacist,

Issue:

Pfizer New Zealand Limited, following consultation with Medsafe, is recalling the following batches of Lignocaine Gel 2 % Syringe. No other batches of Pfizer Lignocaine Gel 2 % Syringe are affected by this recall. The batch number is displayed top left on one of the side panels of the carton.

Batch	Expiry	Batch	Expiry
N70007A	30.04.2019	R86676C	31.10.2019
N70007B	30.04.2019	R86676D	31.10.2019
N70007C	30.04.2019	N96456A	31.05.2019
N70007D	30.04.2019	N96456B	31.05.2019
R86676A	31.10.2019	N96456C	31.05.2019
R86676B	31.10.2019	N96456D	31.05.2019

The recall is due to a product defect where foreign matter was observed within the non-product contact cavity in the syringe nozzle of Lignocaine 2% Gel Syringe. Based on the known information, the potential risk to patients arising from this issue is considered to be low.



Actions:

- Please inspect your stock and quarantine all units from the above batches
- Please complete the attached "Product Recall Fax Back Form" even if you have no stock of the affected batch. Once completed, please fax the completed form to **0800 735 045** or email to NZ.WPOCS@pfizer.com
- Please contact your wholesaler to arrange for the return/credit of any affected stock

This action must be completed by 18 September 2017.

Please retain this notification in a prominent position for one month.

Pfizer regrets any inconvenience caused by this recall. Should you have any query on this recall please call Pfizer Trade Operations on 0800 736 363 8am-5pm Mon-Fri for assistance.

Yours sincerely,

A handwritten signature in black ink, appearing to read "Wayne Lee".

Wayne Lee
Associate Director Medical Affairs
Pfizer Essential Health
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